

LIMITED WARRANTY POLICY

Studer Innotec Ltd. warrants its full range of Inverters to be free from defects in workmanship and materials for a period of 2 years, from the date of purchase (max. 3 years after date of manufacture), for products manufactured until 2010.12.31. For Inverters produced from 2011.01.01 on, the warranty period is 5 years, from the date of manufacture.

During the warranty period, Studer Innotec Ltd. will, at its option, repair or replace the defectuous product free of charge. This warranty will be considered void if the unit has suffered any physical damage or alteration, either internally or externally, and does not cover damages arising from improper use like:

- Reverse of battery polarity.
- Inadequate connection of the Inverter and/or of its accessories.
- Mechanical shock or deformation.
- Contact with liquid or oxydation by condensation.
- Use in inappropriate environment (dust, corrosive vapour, humidity, high temperature).
- Intrusion of insects, animals or any living organism.
- Breakage or damage due to lightning or overvoltage due to external cause.
- Connection terminals and screws destroyed or other damages, like overheat, due to insufficient tightening.
- The state of the internal control diode and of the inputs/output X and Y capacitors determine the warranty.

This warranty will not apply where the product has been misused, neglected, improperly installed, or repaired by anyone else than Studer Innotec Ltd. or one of its authorized Qualified Service Partners. In order to qualify for the warranty, the product must not be disassembled or modified.

Repair or replacement are our sole remedies and Studer Innotec Ltd. shall not be liable for damages, whether direct, incidental, special, or consequential, even caused by negligence or fault.

Studer Innotec Ltd. owns all parts removed from repaired products. Studer Innotec Ltd. uses new or reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Studer Innotec Ltd. repairs or replaces a part of a product, its warranty term is not extended.

In case of replacement the new component has a warranty of 6 months, without effect on the initial warranty period. All remedies and the measure for damages are limited to the above.

Studer Innotec Ltd. shall in no event be liable for consequential, incidental, contingent or special damages, even if having been advised of the probability of such damages. Any and all other warranties expressed or implied arising by law, course of dealing, course of performance, usage of trade or otherwise, including but not limited to implied warranties of merchantability and fitness for a particular

purpose, are limited in duration to the periods mentioned in the first paragraph.

Life Support Policy

As a general policy, Studer Innotec Ltd. does not recommend the use of any of its products in life support applications where failure or malfunction of the Studer Innotec's product can be reasonably expected to cause failure of the life support device or to significantly affect its safety or effectiveness. Studer Innotec Ltd. does not recommend the use of any of its products in direct patient care. Studer Innotec Ltd. will not knowingly sell its products for use in such applications unless it receives in writing assurances satisfactory to Studer Innotec Ltd. that the risks of injury or damage have been minimised, the customer assumes all such risks, and the Liability of Studer Innotec Ltd. is adequately protected under the circumstances.

Warranty Service

The execution of the warranty services will normally be carried out by the Qualified Service Partner authorized by Studer Innotec Ltd. for the replacement of every parts or any faulty element which does not need special adjustments. Studer Innotec Ltd. assures the exchange of faulty elements or the reparation at the factory. The beneficiary of the warranty must provide all the needed information on the form ad hoc.

As an Inverter requires service, it must be brought back to the place of purchase. In case no contact can be taken with the merchant, or if he is either unable or not allowed to provide service, direct contact should be taken with Studer Innotec Ltd.

In the same time, the serial number of the Inverter, the date of purchase and the name of the merchant will be required.

The faulty material must be sent at the sender own expenses back to our closest Qualified Service Partner (address upon request) or to our factory.

Warranty on repairs

The warranty period on inverters or on printed circuits boards repaired by Studer Innotec Ltd. as well as on printed circuit boards for replacement is 6 month from delivery by Studer Innotec Ltd.

CAUTION: inverters are heavy materials. The transport must be organized in a way to avoid any damage, especially when a single unit is sent. More than this, the warranty can be applied only if the product is returned with its individual Return form.

Severability

If a part of the terms and conditions set out above is held invalid, void or unenforceable due to any particular national or international legislation, it shall not affect other parts of the terms and conditions remaining.

Sion, 01.01.2011