



Device for Power Control of PV Plants

## **POWER REDUCER BOX**

**User Manual**





# Table of Contents

<b>1</b>	<b>Information on this Document</b> . . . . .	<b>7</b>
<b>2</b>	<b>Safety</b> . . . . .	<b>9</b>
2.1	Intended Use . . . . .	9
2.2	Supported Products . . . . .	10
2.3	Qualification of Skilled Persons . . . . .	11
2.4	Safety Precautions . . . . .	11
2.5	Operating Instructions . . . . .	12
<b>3</b>	<b>Scope of Delivery</b> . . . . .	<b>13</b>
<b>4</b>	<b>Product Description</b> . . . . .	<b>14</b>
4.1	Power Reducer Box . . . . .	14
4.2	Type Label . . . . .	17
4.3	LEDs . . . . .	18
4.4	Sunny Portal . . . . .	18
4.5	System Requirements of the Computer . . . . .	19
<b>5</b>	<b>The Power Reducer Box User Interface</b> . . . . .	<b>20</b>
5.1	User Groups and User Rights . . . . .	20
5.2	Overview of the Login Page . . . . .	21
5.3	Overview of the User Interface . . . . .	22
5.4	Main menu . . . . .	22
5.5	Context menu . . . . .	23
5.6	Status Page . . . . .	23
5.7	Events Page . . . . .	24

<b>6</b>	<b>Mounting</b> . . . . .	<b>25</b>
6.1	Requirements for the Mounting Location. . . . .	25
6.2	Mounting the Power Reducer Box on the Wall . . . . .	26
6.3	Mounting the Power Reducer Box on a Top-Hat Rail . . . . .	26
<b>7</b>	<b>Connection</b> . . . . .	<b>27</b>
7.1	Overview of the Connection Area . . . . .	27
7.2	Connecting the Power Reducer Box to the Ripple Control Receiver . . . . .	28
7.3	Lengthening the Connection Cable. . . . .	30
<b>8</b>	<b>Commissioning</b> . . . . .	<b>31</b>
8.1	Integrating the Power Reducer Box into the Local Network . . .	31
8.1.1	Procedure . . . . .	31
8.1.2	Connecting the Power Reducer Box to the Computer . . . . .	31
8.1.3	Setting the Computer to the Standard Network Settings of the Power Reducer Box. . . . .	32
8.1.4	Setting up a Proxy Exception Rule in Internet Explorer . . . . .	34
8.1.5	Setting the Power Reducer Box to Local Network Settings . . . . .	34
8.1.6	Resetting the Computer to Previous Network Settings. . . . .	36
8.1.7	Connecting the Power Reducer Box to the Local Network . . . . .	36
8.2	Sunny WebBox Registration in the Power Reducer Box . . . . .	38
8.2.1	Registering the Sunny WebBox. . . . .	38
8.2.2	Editing/Removing a Sunny WebBox . . . . .	39
8.3	Configuring Operating Modes . . . . .	40
8.3.1	Setting Active Power Limitation . . . . .	42
8.3.2	Setting the Reactive Power Setpoint . . . . .	42
8.3.3	Setting the Cos Phi Setpoint . . . . .	43
8.3.4	Configuring Combined Operating Modes . . . . .	43
8.3.5	Setting General System Statuses. . . . .	44
8.4	Configuring and Activating "Fallback" . . . . .	45

<b>9</b>	<b>Operation</b>	<b>47</b>
9.1	Logging In or Out of the Power Reducer Box	47
9.2	Accessing the Power Reducer Box via Sunny Portal	48
9.3	Filtering and Displaying Events	48
9.4	Downloading Events	49
9.5	Saving Events to an SD Card	49
<b>10</b>	<b>Settings</b>	<b>51</b>
10.1	Sunny Portal	51
10.1.1	Registering the Power Reducer Box in Sunny Portal	51
10.1.2	Removing a Power Reducer Box Registered in Sunny Portal from a Plant	52
10.1.3	Deactivating Data Transmission to the Sunny Portal	52
10.2	Changing your Password	53
10.3	Resetting your Password	53
10.4	Setting the Date and Time	54
10.5	Setting Protocol Files	54
10.6	Firmware Update for the Power Reducer Box	55
10.6.1	Configuring an Automatic Firmware Update	55
10.6.2	Performing a Manual Firmware Update	55
10.6.3	Updating the Firmware via an SD Card	56
10.7	Resetting the Power Reducer Box	57
10.8	Information on the "prb.cfg" File	57
<b>11</b>	<b>Decommissioning</b>	<b>58</b>
11.1	Switching the Power Reducer Box Off	58
11.2	Disassembling the Power Reducer Box	58
11.3	Packing the Power Reducer Box for Transportation	58
11.4	Disposing of the Power Reducer Box	59

<b>12</b>	<b>Troubleshooting</b> .....	<b>60</b>
12.1	Status Displays of the LEDs .....	60
12.2	Explanation of the LEDs at the Ethernet Terminal .....	62
12.3	General Troubleshooting .....	63
12.4	Error Messages in Connection with Sunny Portal .....	65
12.4.1	Error Messages in the Events Logbook .....	65
12.4.2	Errors During Registration in Sunny Portal .....	69
<b>13</b>	<b>Technical Data</b> .....	<b>72</b>
13.1	Power Reducer Box .....	72
13.2	Plug-in Power Supply (CINCON, TRG30R 120) .....	74
<b>14</b>	<b>Accessories</b> .....	<b>75</b>
<b>15</b>	<b>Contact</b> .....	<b>76</b>

# 1 Information on this Document

## Validity

This manual is valid for the device type PRB.GR1 from hardware version C2 and from firmware version 1.7.0.

## Target Group

This document is intended for skilled persons and end users. Some of the tasks described in this document may only be performed by skilled persons with the appropriate qualifications (see Section 2.3 "Qualification of Skilled Persons", page 11). These tasks are identified by an information note.

## Additional Information

Links to additional information can be found at [www.SMA-Solar.com](http://www.SMA-Solar.com).

Document title	Document type
Reactive Power and Grid Integration	Technical information

## Symbols

Symbol	Explanation
 <b>DANGER</b>	Indicates a hazardous situation which, if not avoided, will result in death or serious injury
 <b>WARNING</b>	Indicates a hazardous situation which, if not avoided, could result in death or serious injury
 <b>CAUTION</b>	Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury
<b>NOTICE</b>	Indicates a situation which, if not avoided, could result in property damage
	Information that is important for a specific topic or goal, but is not safety-relevant
<input type="checkbox"/>	Indicates an essential requirement for achieving a specific goal
<input checked="" type="checkbox"/>	Desired result
<b>x</b>	A problem that might occur

## Typography

Typography	Explanation	Example
"Light"	<ul style="list-style-type: none"> <li>• Display messages</li> <li>• Elements on a user interface</li> <li>• Connections</li> <li>• Elements to be selected</li> <li>• Elements to be entered</li> </ul>	<ul style="list-style-type: none"> <li>• The value can be read off in the "Energy" field.</li> <li>• Select "Settings".</li> <li>• Enter the value 10 in the Minutes field.</li> </ul>
>	<ul style="list-style-type: none"> <li>• Connects several elements that are to be selected</li> </ul>	<ul style="list-style-type: none"> <li>• Select "Settings &gt; Date".</li> </ul>
[Button/Key]	<ul style="list-style-type: none"> <li>• Button or key to be selected or pressed</li> </ul>	<ul style="list-style-type: none"> <li>• Select [Next].</li> </ul>

## Nomenclature

Full designation	Designation in this document
Electronic Solar Switch	ESS
SMA Bluetooth® Wireless Technology	Bluetooth
SMA inverter	Inverter
Sunny WebBox and Sunny WebBox with Bluetooth® Wireless Technology	Sunny WebBox

## Abbreviations

Abbreviation	Designation	Explanation
AC	Alternating Current	-
CSV	Comma Separated Values	File format
DC	Direct Current	-
DHCP	Dynamic Host Configuration Protocol	Protocol for the dynamic assignment of IP configurations
IP	Internet Protocol	-
LED	Light-Emitting Diode	-
PV	Photovoltaics	-
XML	Extensible Markup Language	-

## 2 Safety

### 2.1 Intended Use

The Power Reducer Box is for PV plants that have to implement network operator setpoints for active power limitation and reactive power operation under grid management. The Power Reducer Box complies with the requirements of the German Renewable Energy Sources Act (EEG) for feed-in management and the requirements of the medium-voltage directive for grid management set out by the German Association of Energy and Water Industries (BDEW).

The network operator can use the Power Reducer Box to temporarily and remotely limit the feed-in capacity of the PV plant in the case of a grid overload. The Power Reducer Box translates the control commands of the network operator and transmits them to the Sunny WebBox. The Sunny WebBox forwards the control commands to the inverter.

The Power Reducer Box primarily performs the following tasks:

- Active power limitation and reactive power setpoint
- Recording all control commands of the network operator
- Control of up to 2,500 SMA inverters via Sunny WebBoxes
- Data transfer to the Sunny Portal Internet portal for visualisation and optimal notification to the plant operator

The Power Reducer Box is designed for indoor use only.

The Power Reducer Box is only to be operated using the supplied plug-in power supply and in the voltage range intended for this.

The Power Reducer Box must only be used with supported products.

For safety reasons, it is not permitted to modify the product or install components that are not explicitly recommended or distributed by SMA Solar Technology AG for this product. Only use the Power Reducer Box in accordance with the information provided in the enclosed documentation. Any other use may result in personal injury or property damage.

The enclosed documentation is an integral part of this product.

- Read and adhere to the documentation.
- Keep the documentation in a convenient place for future reference.

## 2.2 Supported Products

### SMA products

#### Inverters:

You will find an up-to-date list of the inverters supported by the Power Reducer Box in the user interface of the Power Reducer Box ("Status configuration > Compatibility list") or at [www.SMA-Solar.com](http://www.SMA-Solar.com). If you have further questions on supported inverters, contact the SMA Service Line.

#### Additional products:

- Sunny WebBox from firmware version 1.45\*
- Sunny WebBox with *Bluetooth* firmware version 1.04 or later\*\*
- Sunny Portal
- SMA Update-Portal

\* Requirements: the transmission protocol of your plant must be set to SMA-NET and the Sunny WebBoxes must not be operated in DHCP mode.

\*\* The Sunny WebBoxes must not be operated in DHCP mode.

### Products from other manufacturers

#### Digital signal sources:

- Signal sources with digital relay contacts

#### Routers and network switches:

- Routers and network switches for Ethernet with 10 Mbit/s or fast Ethernet with 100 Mbit/s data transfer speed

#### Plug-in power supply units:

- Input voltage: 100 V ... 240 V AC, 50/60 Hz
- Typical power consumption: 4 W
- Maximum power consumption: 12 W

#### SD cards:

- SD cards with 2 GB memory capacity

## 2.3 Qualification of Skilled Persons

Some of the tasks described in this document may only be performed by skilled persons. These tasks are identified by an information note. Skilled persons must have the following skills:

- Training in how to deal with the dangers and risks associated with installing and using electrical devices and plants
- Training in the installation and commissioning of electrical devices and plants
- Knowledge of all applicable standards and directives
- Knowledge of and adherence to this document and all safety precautions

## 2.4 Safety Precautions

### Safety-Relevant Parameters

Safety-relevant operating parameters of the inverters in your plant can be changed using the Power Reducer Box. These parameters may normally only be changed after consultation with the power supply company into whose electricity grid you are feeding.

- If you have any doubts, contact your power supply company.

### Electrostatic Discharge

By touching electronic components, you may cause damage to or destroy the Power Reducer Box through electrostatic discharge.

- Earth yourself before touching any components.

### Data Security

You can connect the Power Reducer Box to the Internet. When accessing via the Internet, there is the risk that unauthorised users may access and manipulate the data or devices in your plant.

- Take suitable protective measures (e.g. set up a firewall, close network ports that are not required, only enable remote access via the VPN tunnel).
- After logging in for the first time, change the default password. Select a number-letter combination with at least eight characters for your password (see Section 10.2 "Changing your Password", page 53).
- Keep the password secret and prevent unauthorised persons from accessing it.

## 2.5 Operating Instructions

### Inverters Not Supported in the PV Plant

Inverters that are not supported do not implement the parameters via the Power Reducer Box. The setpoint of the network operator can however be achieved. For this the status configuration of the Power Reducer Box must be adjusted so that the output of the supported inverters is more strongly controlled.

- If the network operator requires an active power limitation of 0%, the unsupported inverters must be disconnected via a suitable switching unit.
- If in doubt, contact your network operator or the SMA Service Line before you commission the Power Reducer Box.

### No DHCP Mode in the Registered Sunny WebBoxes

In the event of changing IP addresses of the Sunny WebBoxes (e.g. in DHCP networks) the Power Reducer Box does not function correctly. Reset all Sunny WebBoxes to be registered by the Power Reducer Box to static IP addresses.

### Data Traffic via the RPC Interface

Limitation commands from the Power Reducer Box are sent via the Sunny WebBox RPC interface. Avoid additional data traffic via the Sunny WebBox RPC interface so as not to compromise the speed of the limitation commands.

### 3 Scope of Delivery

Check the scope of delivery for completeness and any externally visible damage.  
Contact your specialist dealer if the delivery is incomplete or damaged.

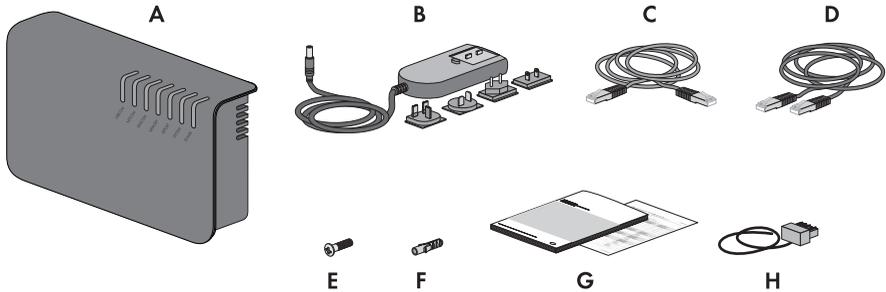


Figure 1: Components included in scope of delivery

Item	Quantity	Description
A	1	Power Reducer Box
B	1	Plug-in power supply with 4 adapters
C	1	Red Ethernet cable (patch cable)
D	1	Blue Ethernet cable (crossover cable)
E	2	Screw
F	2	Wall plug
G	1	User manual and commissioning checklist
H	1	Pre-terminated cable (length: 2.5 m) with 7-pole plug

## 4 Product Description

### 4.1 Power Reducer Box

The Power Reducer Box is for PV plants that have to implement network operator setpoints for active power limitation and reactive power operation under grid management. The network operator can use the Power Reducer Box to temporarily and remotely limit the feed-in capacity of the PV plant in the case of a grid overload. The Power Reducer Box translates the control commands of the network operator and transmits them to the Sunny WebBox. The Sunny WebBox forwards the control commands to the inverter.

The Power Reducer Box primarily performs the following tasks:

- Active power limitation and reactive power setpoint
- Recording all control commands of the network operator
- Control of up to 2,500 SMA inverters via Sunny WebBoxes
- Data transfer to the Sunny Portal Internet portal for visualisation and optimal notification to the plant operator

Four digital states (e.g. a ripple control receiver) can be imported with the Power Reducer Box and the inverters can be set according to the specifications of the network operator. The four inputs can be freely configured via the integrated user interface on the Power Reducer Box. If a signal from the ripple control receiver is present, the Power Reducer Box analyses the signal and relays an instruction via the Ethernet network to the registered Sunny WebBoxes. The Sunny WebBoxes contacted transfer the instruction to the connected inverters.

Events are recorded in the internal memory of the Power Reducer Box. It is also possible to save events onto an SD card or to download events via the user interface.

The Power Reducer Box sends the event data to the Sunny Portal. The Sunny Portal can display the sent data and inform the user of this by e-mail in the event of applied power limitations.

The Power Reducer Box can automatically update its firmware via the SMA Update-Portal if a new update is available. For this purpose, the Power Reducer Box must have an Internet connection.

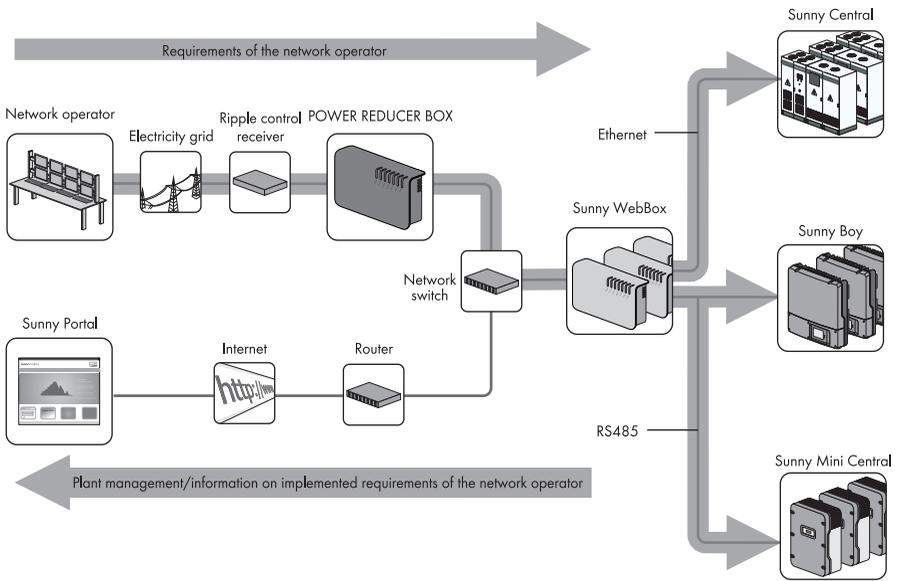


Figure 2: Principle of implementing grid management with the Power Reducer Box and the Sunny WebBox

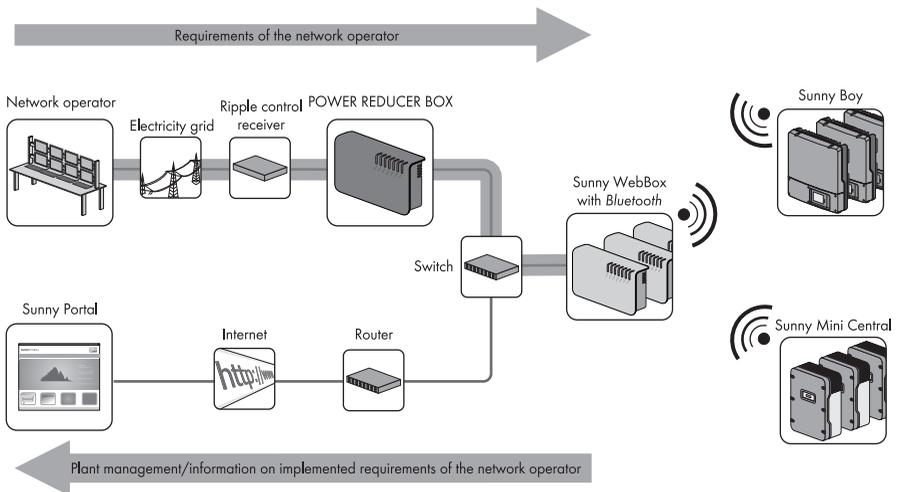


Figure 3: Principle of implementing grid management with the Power Reducer Box and the Sunny WebBox with Bluetooth

### **Connecting the Power Reducer Box to the local network**

The diagram for the principle of implementing grid management does not replace the exact terminal assignment for connecting the Power Reducer Box to the local network. The exact terminal assignment can be found in Section 8.1.7 "Connecting the Power Reducer Box to the Local Network", page 36.

## **Operating Mode**

- Active power limitation
- Reactive power setpoint with active power output

## 4.2 Type Label

The type label provides unique identification of the Power Reducer Box. The type label is located on the back of the Power Reducer Box.

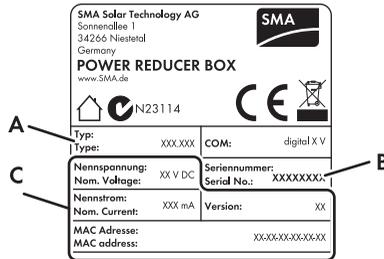


Figure 4: Information on the type label

Item	Explanation
A	Device type
B	Serial number
C	Device-specific characteristics

You will require the information on the type label to use the device safely and for customer support from the SMA Service Line. The type label must be permanently attached to the Power Reducer Box.

### Symbols on the Type Label

Symbol	Description	Explanation
	Indoor	The product is only suitable for indoor installation.
	C-Tick	The product complies with the requirements of the applicable Australian EMC standards.
	CE marking	The product complies with the requirements of the applicable EC directives.
	WEEE designation	Only dispose of the product in accordance with the locally applicable disposal regulations for electronic waste and not with household waste.

### 4.3 LEDs

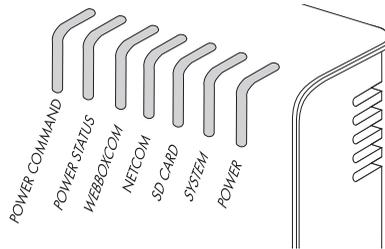


Figure 5: LED overview

LED	Meaning
POWER COMMAND	Validity of the setpoint
POWER STATUS	Status of the power limitation
WEBBOXCOM	Communication with Sunny WebBox
NETCOM	Activity in the Ethernet network
SD CARD	Status of the SD card
SYSTEM	Operational readiness
POWER	Power supply

### 4.4 Sunny Portal

The Power Reducer Box can send data to the Sunny Portal Internet portal ([www.SunnyPortal.com](http://www.SunnyPortal.com)). This data includes for example status information, system statuses and events. The sent data is displayed graphically in the Sunny Portal.

Events such as changes to the requirements of the network operator, changes to the status configuration or disturbances can be saved in the Sunny Portal plant logbook. In addition, the Sunny Portal can inform the user of actual events via e-mail (see Sunny Portal for Sunny WebBox user manual).



#### Currentness of the data in Sunny Portal

The Power Reducer Box sends data to the Sunny Portal as soon as events occur or settings are made via the user interface. The data in Sunny Portal can be displayed with a time delay, depending on your Internet connection and the processing of data in Sunny Portal.

## 4.5 System Requirements of the Computer

### Supported Internet browsers:

- Microsoft Internet Explorer from version 8
- Mozilla Firefox from version 3.6
- Google Chrome from version 23.0
- Apple Safari from version 5.1.7
- Opera from version 12

### Recommended screen resolution:

- At least 1,024 pixels x 768 pixels

## 5 The Power Reducer Box User Interface

### 5.1 User Groups and User Rights

The Power Reducer Box differentiates between three user groups:

- User
- Installer
- Service



#### **"Service" user group**

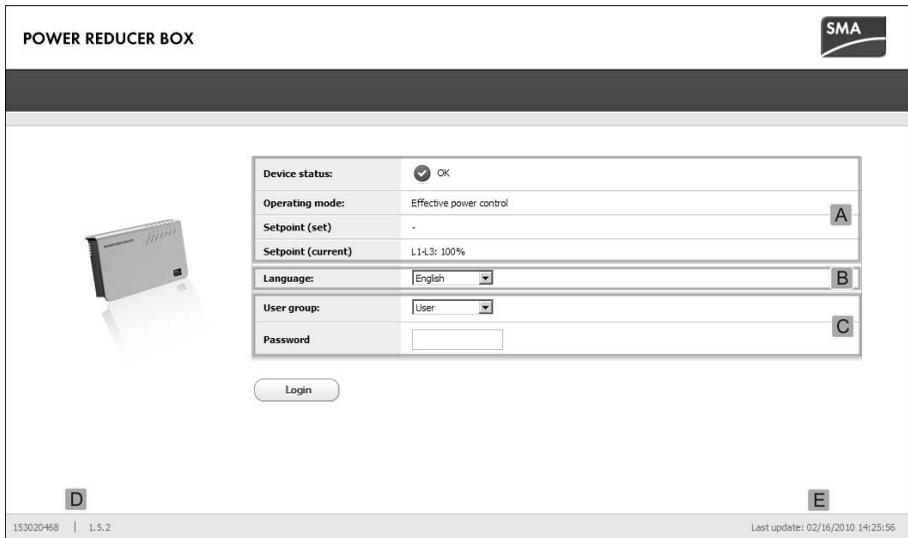
The "Service" user group is exclusively restricted to SMA service employees.

In order to prevent two users effecting contradictory settings at the same time, only one user can ever be logged on to the Power Reducer Box at one time.

In addition to the rights of the "User" user group, the "Installer" user group has the following rights:

- Changing the status configuration
- Registering and editing Sunny WebBoxes in the Power Reducer Box
- Resetting the "User" user group password

## 5.2 Overview of the Login Page



**POWER REDUCER BOX** 

Device status:	<input checked="" type="checkbox"/> OK
Operating mode:	Effective power control <span style="float: right;">A</span>
Setpoint (set):	-
Setpoint (current):	L1-L3: 100%
Language:	English <span style="float: right;">B</span>
User group:	User <span style="float: right;">C</span>
Password:	<input type="password"/>

**D** **E**

153020468 | 1.5.2 Last update: 02/16/2010 14:25:56

Figure 6: Login page of the Power Reducer Box on the computer

Item	Description
A	Device status
B	Language selection
C	Login area
D	Serial number and software version
E	Last update to page content

### 5.3 Overview of the User Interface

You can operate the Power Reducer Box via the user interface.



Figure 7: Layout of the user interface

Item	Description
A	Main menu
B	Context menu
C	Content area

### 5.4 Main menu

Button	Function
	This button opens the "Status" page (see Section 5.6 "Status Page", page 23).
	This button opens the "Events" page (see Section 5.7 "Events Page", page 24).
	This button opens the "Network and system settings" page of the Power Reducer Box.
	You can log out using this button.

## 5.5 Context menu

Menu item	Function
Sunny WebBox registration	This menu item opens the "Sunny WebBox registration" page (see Section 8.2 "Sunny WebBox Registration in the Power Reducer Box", page 38).
Status configuration	This menu item opens the "Status configuration" page (see chapter 8.3 "Configuring Operating Modes", page 40).
Password settings	This menu item opens the "Password settings" page.
Sunny Portal settings	This menu item opens the "Sunny Portal settings" page (see Section 4.4 "Sunny Portal", page 18).
Update settings	This menu item opens the "Update settings" page (see Section 10.6 "Firmware Update for the Power Reducer Box", page 55).

## 5.6 Status Page

On the "Status" page, an overview of the current status of the PV plant is given in the upper area. The following information is shown:

Device status	The device status displays the overall status of the Power Reducer Box.
Operating mode	The operating mode displays the setpoint that the Power Reducer Box is currently implementing.
Setpoint (set)	The setpoint (target) displays the values that have been configured in the Power Reducer Box for the parameter.
Setpoint (current)	The setpoint (current) displays the values that are currently being implemented.
Status of the input ports	The status shows the current incoming signal from the ripple control receiver. K1 to K4 relate to the respective connected relays. If no signal is incoming, the value "Open" is displayed.



### Display of the current status of the Power Reducer Box

The device status is also displayed on the login page of the Power Reducer Box.

In the lower area all Sunny WebBoxes registered in the Power Reducer Box are listed with their current communication status. A Sunny WebBox can have the following status:

Symbol	Status	Description
	OK	The communication between the Power Reducer Box and Sunny WebBox is functioning correctly.
	Configuration failure	There is a communication error between the Power Reducer Box and the Sunny WebBox. This error is displayed if no Sunny WebBox is selected.
	Error	There is a communication error between the Power Reducer Box and the Sunny WebBox. There is communication with at least one connected Sunny WebBox.
	Error	There is no configured ripple control signal.

## Updating the Device Status

### Automatic update of the page content

The page content is automatically updated every 30 seconds.

You can update the device status manually:

1. Select "Status" in the main menu.
2. Select [Refresh].

## 5.7 Events Page

All events of the Power Reducer Box, such as change to status or communication error, are logged and displayed on the "Events" page. All events are saved in the internal memory. Once the internal memory has reached its capacity, the oldest events will be overwritten. In addition you can download events in CSV format as well as save events to an SD card.

## 6 Mounting

### 6.1 Requirements for the Mounting Location

- The Power Reducer Box is only suitable for indoor mounting.
- The ambient temperature must be between  $-20^{\circ}\text{C}$  and  $+60^{\circ}\text{C}$  during operation.
- The Power Reducer Box should be protected from dust, wet conditions, corrosive substances and vapours.
- The cable length of the digital connection between the Power Reducer Box and the ripple control receiver must not exceed 30 m.
- The device should be located near to a 230 V socket-outlet.
- The cable feeds require approximately 15 cm of space below the enclosure.
- Lay the cables so that they cannot loosen due to their own weight.
- Do not cover the Power Reducer Box. This can lead to heat accumulation in the device.
- You can mount the Power Reducer Box together with the necessary network technology (e.g. network switch, router, power supply units) in one enclosure.

#### Minimum clearances:

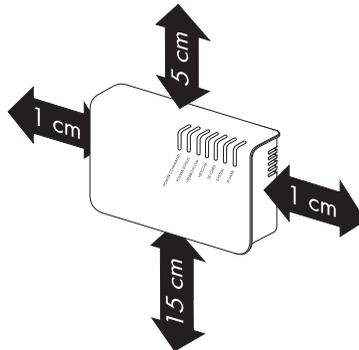
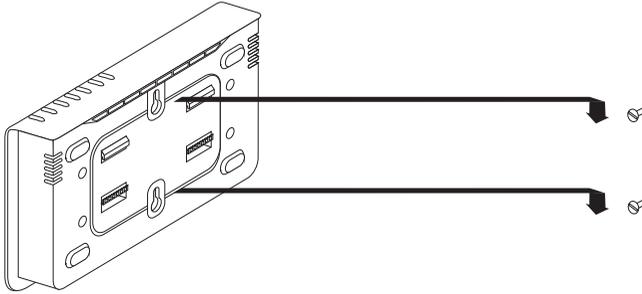


Figure 8: Minimum clearances

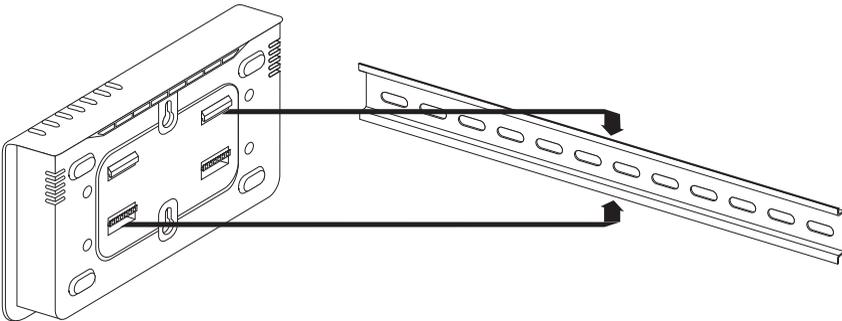
## 6.2 Mounting the Power Reducer Box on the Wall

1. Determine the mounting location.
2. Mark the position of the drill holes on the wall (spacing of drill holes: 75 mm).
3. Drill holes with a diameter of 6 mm at the marked points.
4. Insert wall plugs into the holes.
5. Screw in the screws and leave approximately 6 mm protruding from the wall.
6. Hang the Power Reducer Box on the screws.



## 6.3 Mounting the Power Reducer Box on a Top-Hat Rail

1. Hook both lower brackets of the Power Reducer Box under the lower edge of the top hat rail.
2. Push the Power Reducer box upwards and snap the top-hat rail into the upper brackets.



## 7 Connection

### 7.1 Overview of the Connection Area

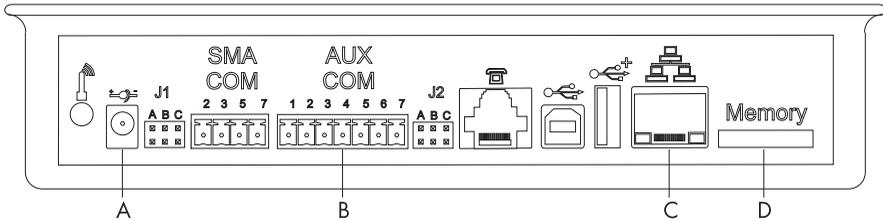


Figure 9: Overview of the connection area

Item	Description
A	Connection for the plug-in power supply
B	AUXCOM for connection to the ripple control receiver
C	Ethernet connection
D	SD card slot

All other connections on the Power Reducer Box have no function.

## 7.2 Connecting the Power Reducer Box to the Ripple Control Receiver

### **⚠ DANGER**

#### **Danger to life due to electric shock from faulty cable connections between the Power Reducer Box and the ripple control receiver**

In the event of faulty cable connections to the Power Reducer Box, mains voltage may be present in the Power Reducer Box enclosure.

- Do not connect wires from the Power Reducer Box cable to line conductors of the ripple control receiver.
- The exact wiring is shown in the following circuit diagram.
- When connecting, ensure that no phase bridge has been used in the ripple control receiver. If applicable, remove the phase bridge.

### **NOTICE**

#### **Damage to the Power Reducer Box or the ripple control receiver due to incorrect connections**

- The Power Reducer Box must only be connected to a ripple control receiver by an electrically skilled person.

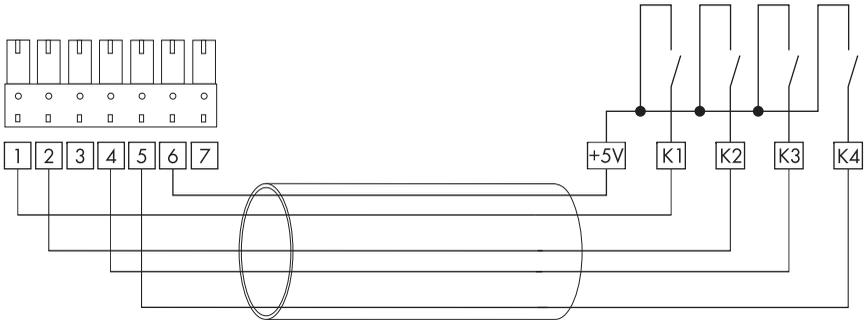


#### **Configuration of the ripple control receiver**

The configuration of the ripple control receiver depends on the device and manufacturer.

- Observe the manufacturer's technical documentation.

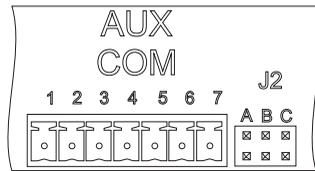
1. Connect the prefabricated cable to the ripple control receiver. The wiring is shown in the following circuit diagram.



Insulated wire colour*	Signal	Power Reducer Box AUXCOM terminal	Description
grey	+5 V	6	Voltage Supply
white	K1	1	Relay contact 1
brown	K2	2	Relay contact 2
green	K3	4	Relay contact 3
yellow	K4	5	Relay contact 4

\* DIN 47100 without colour repetition

2. Plug the 7-pole plug into the AUXCOM terminal on the Power Reducer Box.



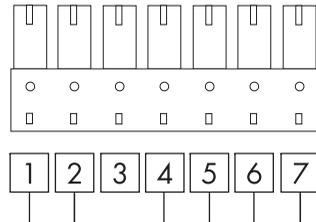
- The Power Reducer Box is connected to the ripple control receiver.

### 7.3 Lengthening the Connection Cable

If the length of the prefabricated cable is not sufficient to connect the Power Reducer Box to the ripple control receiver, a longer cable can be connected to the supplied plug and used.

**Additional required mounting material (not included in the scope of delivery):**

- LiYCY shielded connection cable, with 5 insulated wires, conductor cross-section 0.5 mm<sup>2</sup>, max. 30 m long
  - 11 bootlace ferrules
1. Open the plug and connect the supplied cable.
  2. Remove 4 cm of the cable sheath from the cable to be connected.
  3. Strip approximately 6 mm of insulation off the wires.
  4. Twist the cable shield and plug it into a heat-shrink tubing.
  5. Fit the cables with bootlace ferrules.
  6. Connect the twisted cable shield to pin 7 on the plug.



7. Connect the cables to the plug in accordance with the configuration.

Plug/Pin	Insulated wire colour
1	white
2	brown
3	–
4	green
5	yellow
6	grey
7	cable shield

8. Insert the plug into the connector housing and attach the connection cable to the strain relief.
9. Put the cover on the connector housing and close the connector housing.
10. At the other end of the cable, equip the wires with bootlace ferrules, shorten the cable shield and insulate.

## 8 Commissioning

### 8.1 Integrating the Power Reducer Box into the Local Network

#### 8.1.1 Procedure

Procedure	See
1 Connecting the Power Reducer Box to the Computer	Section 8.1.2
2 Setting the computer to the Standard Network Settings of the Power Reducer Box	Section 8.1.3
3 When using a proxy server: Setting up a Proxy Exception Rule in Internet Explorer	Section 8.1.4
4 Setting the Power Reducer Box to Local Network Settings	Section 8.1.5
5 Resetting the Computer to Previous Network Settings	Section 8.1.6
6 Connecting the Power Reducer Box to the Local Network	Section 8.1.7

#### 8.1.2 Connecting the Power Reducer Box to the Computer

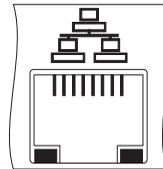
##### Recommendation for network cabling

If the supplied patch cable is too short, observe the following patch cable requirements:

- You will need a shielded Ethernet crossover cable of cable type Cat5 or higher.
- For a total length of up to 50 m you can use a cable with AWG26/7.
- For a total length of no more than 100 m, observe the directives for structured cabling in accordance with EIA/TIA-568, ISO/IEC 11801 and/or EN 50173 (cable for fixed layout at least AWG24).

1. Connect the Power Reducer Box to the computer with the blue Ethernet cable (Ethernet crossover cable).

The terminal on the computer is usually identified with the same symbol as the network terminal on the Power Reducer Box. If necessary, refer to the computer manual.



2. Connect the DC plug of the plug-in power supply to the Power Reducer Box.
  3. Connect the plug-in power supply plug to the socket-outlet.
- The Power Reducer Box is switched on and is operational after approximately 90 seconds.

## 8.1.3 Setting the Computer to the Standard Network Settings of the Power Reducer Box



### Changing network settings

Do not change any of the network setting values if you are not sure of the consequences of the changes. It is possible to adjust the settings in such a way that your existing network no longer works at all or only partially. In the worst case, the computer will no longer be able to communicate with the Power Reducer Box. In order to be able to make changes to the network settings, you will require the necessary user rights on the computer. If in doubt, contact your network administrator.

### Windows Vista, Windows 7

1. Start the computer.
2. In Windows, select "Start".
3. Enter "ncpa.cpl" in the search field and press the enter key.
  - The "Network Connections" window opens.
4. Double click on the LAN connection used to connect the Power Reducer Box to the computer.
  - If Windows displays several LAN connections, there are probably several network connections installed on the computer. Ensure that you select the correct network connection that the computer is using to connect to the Power Reducer Box. If necessary, refer to the manual of your computer.
  - If no LAN connection is displayed, read Section 12.3 "General Troubleshooting", page 63.
  - The "Local Area Connection Status" window opens.
5. In the "General" tab, select [Properties].
  - The "Local Area Connection Properties" window opens.
6. Select "Internet Protocol Version 4 (TCP/IPv4)" and click [Properties].
  - The "Internet Protocol Version 4 (TCP/IPv4) Properties" window opens.
7. Make a note of the existing network settings in the "Internet Protocol Version 4 (TCP/IPv4) Properties" window. With this, you can reset the computer to the previous network settings after configuring the Power Reducer Box.
8. Adjust the following static network settings for the computer:
  - Select the "Use the following IP address:" field.
  - In the "IP address:" field, enter an IP address that is in the same subnet as the IP address for the Power Reducer Box, e.g. "192.168.0.190". The Power Reducer Box is factory-set to the IP address "192.168.0.200".
  - Enter the subnet mask "255.255.255.0" into the "Subnet mask:" field.
  - Delete any entries in the "Default gateway", "Preferred DNS server" and "Alternate DNS server" fields.

9. Select [OK].
10. In the "Local Area Connection Properties" window, select [OK].
  - The computer is set to the network settings of the Power Reducer Box.

## Windows XP, Windows 2000

1. Start the computer.
2. In Windows select "Start > Settings > Network Connections".
3. Double click on the LAN connection used to connect the Power Reducer Box to the computer.
  - If Windows displays several LAN connections, there are probably several network connections installed on the computer. Ensure that you select the correct network connection that the computer is using to connect to the Power Reducer Box. If necessary, refer to the manual of your computer.
  - If no LAN connection is displayed, read Section 12.3 "General Troubleshooting", page 63.
- The "Local Area Connection Status" window opens.
4. In the "General" tab, select [Properties].
  - The "Local Area Connection Properties" window opens.
5. Select "Internet Protocol (TCP/IP)" and click [Properties].
  - The "Internet Protocol (TCP/IP) Properties" window opens.
6. Make a note of the existing network settings in the "Internet Protocol (TCP/IP) Properties" window. With this, you can reset the computer to the previous network settings after configuring the Power Reducer Box.
7. Select the "Use the following IP address:" field.
8. Adjust the following network settings:
  - Select the "Use the following IP address:" field.
  - In the "IP address:" field, enter an IP address that is in the same subnet as the IP address for the Power Reducer Box, e.g. "192.168.0.190". The Power Reducer Box is factory-set to the IP address "192.168.0.200".
  - Enter the subnet mask "255.255.255.0" into the "Subnet mask:" field.
9. Delete any entries in the "Default gateway", "Preferred DNS server" and "Alternate DNS server" fields.
10. Select [OK].
  - The "Internet Protocol (TCP/IP) Properties" window closes.
11. In the "Local Area Connection Properties" window, select [OK].
12. In the "Local Area Connection Status" window, select [Close].

### 8.1.4 Setting up a Proxy Exception Rule in Internet Explorer

If there is an active proxy server in your network, you must set up a proxy exception rule for the Power Reducer Box in Internet Explorer.

#### Version of Internet Explorer

The following descriptions apply to Internet Explorer 6. The descriptions are similar and should be recognisable when using Internet Explorer 5 and version 7 upwards.

1. Start Internet Explorer.
2. In Internet Explorer, select "Tools > Internet Options".
  - The "Internet Options" window opens.
3. Select the "Connections" tab.
4. Select [Settings].
5. Select [Advanced].
6. In the field "Do not use proxy server for addresses beginning with:" enter "192.168.\*".  
If necessary, use semicolons to separate entries.
7. Confirm the entries with [OK] and close each further window with [OK].
  - The proxy exception rule has now been set up.
8. Call up the home page of the Power Reducer Box in the Internet Explorer address bar (http:\\192.168.0.200).
  - The Power Reducer Box home page appears.

### 8.1.5 Setting the Power Reducer Box to Local Network Settings

#### Network administrator

If your local Ethernet is managed by a network administrator, contact him/her before integrating the Power Reducer Box into your network.

You can allocate static network settings to the Power Reducer Box or obtain the network settings via a Dynamic Host Configuration Protocol-Server (DHCP server):

- When using the DHCP method, the DHCP server (normally the router, a switch cannot do this) automatically assigns an IP address to the Power Reducer Box.
- If the network works without a DHCP server, you must assign a fixed IP address to the Power Reducer Box.

## Assigning Static Network Settings

For delivery, the static network settings of the Power Reducer Box are set to the following values:

IP address:	192.168.0.200
Subnet mask:	255.255.255.0
Http port:	80
Forwarding port	80
SSL port	443

1. Register as "Installer" on the home page of the Power Reducer Box (see Section 9.1 "Logging In or Out of the Power Reducer Box", page 47).
  - The "Plant overview" page opens.
2. Select [Network and system settings] in the main menu.
3. Enter the following settings in "Network settings":
  - In the "Obtain IP address" field, select the "static" field (default setting).



### Allocating IP addresses

Each IP address may only appear once in the local network. The IP address may never end in 0 or 255.

- In the "IP address" field, enter the IP address under which the Power Reducer Box is to be accessed.
  - In the "Subnet mask" field enter the subnet mask of your network. This mask limits the Ethernet network to certain IP addresses and separates the network areas from one another.
  - In the "Gateway address" field, enter the gateway address of your network. The gateway address is the IP address of the device that creates the connection to the Internet. Usually, the address of the router is entered here.
  - In the "DNS server address" field, enter the address of the DNS server. The DNS server (Domain Name System) translates important Internet addresses (e.g. www.sunnyportal.com) into the respective IP addresses. Type in the DNS server address that your Internet service provider has given you or, alternatively, enter the IP address of your router.
4. Select [Save].
    - The static network settings have been set.

## Obtaining Network Settings Dynamically (DHCP)

### Requirements:

- There must be an active DHCP server in your local network.

### Using DHCP

Before you set the Power Reducer Box to DHCP, check whether your DHCP server can extend the "lease time" of the IP address allocated. If the DHCP server allocates a new IP address after the "lease time" has expired, SMA Solar Technology AG advises against using the DHCP server.

DCHP servers can list all devices to which you have assigned an IP address. You can identify the Power Reducer Box in the DHCP server by its MAC address. You can find the MAC address of your Power Reducer Box on the type label.

1. Register as "Installer" on the home page of the Power Reducer Box (see Section 9.1 "Logging In or Out of the Power Reducer Box", page 47).
    - The "Plant overview" page opens.
  2. Select [Network and system settings] in the main menu.
  3. In the "Obtain IP address" field, select the value "dynamic".
  4. Select [Save].
- The Power Reducer Box obtains its IP address from the local network DHCP server.

## 8.1.6 Resetting the Computer to Previous Network Settings

- Reset the computer to the previous network settings noted earlier. This allows you to access your network again.

## 8.1.7 Connecting the Power Reducer Box to the Local Network

### Recommendation for network cabling

If the supplied patch cable is too short, observe the following patch cable requirements:

- You will need a shielded patch cable of cable type Cat5 or higher.
- For a total length of up to 50 m you can use a cable with AWG26/7.
- For a total length of no more than 100 m, observe the directives for structured cabling as described in EIA/TIA-568, ISO/IEC 11801 and/or EN 50173 (cable for fixed layout at least AWG24).

The Power Reducer Box has an integrated network terminal. It can use this to connect to every Ethernet network. The terminal supports both Ethernet and fast Ethernet networks (10/100 Mbit/s). The speed is switched automatically depending on the connected network switch, router or computer.

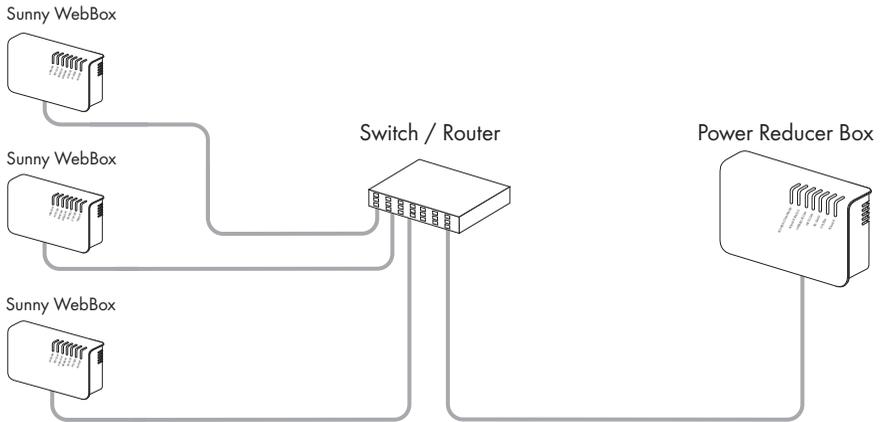
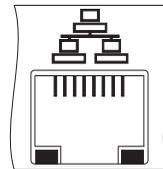


Figure 10: Power Reducer Box connection to the local network

1. Remove the Power Reducer Box plug-in power supply from the socket-outlet.
2. Remove the blue Ethernet cable.
3. Connect the Power Reducer Box and switch or router together using the Ethernet terminals. Use the red Ethernet cable to do this.



4. Connect the plug-in power supply plug to the socket-outlet.
- The Power Reducer Box is switched on and is operational after approximately 90 seconds.

## 8.2 Sunny WebBox Registration in the Power Reducer Box

### 8.2.1 Registering the Sunny WebBox

#### These settings may only be configured by skilled persons

The settings in this section may only be configured by a skilled person (see Section 2.3 "Qualification of Skilled Persons", page 11).

Only Sunny WebBoxes that are controlled by the Power Reducer Box must be registered in the Power Reducer Box.

#### Requirements:

- The Sunny WebBoxes must not be operated in DHCP mode.
  - For Sunny WebBox without *Bluetooth*: the transmission protocol of your PV plant must be set to SMA-NET. For this purpose, the type of communication for the Sunny WebBox must be set to "SMA-COM" (see Sunny WebBox user manual).
1. Select "Sunny WebBox registration" in the context menu.
  2. In the upper area, enter the settings for each Sunny WebBox to be registered:
    - In the "Name" field, enter the name of the Sunny WebBox. The name can be freely chosen and serves the display on the "Status" page (maximum 20 characters). If no name is chosen, the IP address of the Sunny WebBox is entered as default.
  1. In the "IP address" field, enter the IP address at which the Sunny WebBox can be reached. The Sunny WebBox must have a fixed IP address and must not be in DHCP mode.
 

Tip: if you do not know the IP address of the Sunny WebBox, you can find it in the file "prb.cfg" (see Section 10.8).

    - In the "Port" field, enter the web server port at which the Sunny WebBox can be reached. The default setting is port 80.
  2. Select [Add].
  - The newly registered Sunny WebBox appears in a list in the lower area.

#### Valid IP addresses for the Sunny WebBox

It is not checked whether the IP address of the Sunny WebBox is valid. To check that the Sunny WebBox has been correctly registered, refer to the status display on the "Status" page (see Section 5.6 "Status Page", page 23).

You can enter additional IP addresses of Sunny WebBoxes in the same way. Please note that a Power Reducer Box supports a maximum of 50 Sunny WebBoxes.

## 8.2.2 Editing/Removing a Sunny WebBox

### These settings may only be configured by skilled persons

The settings in this section may only be configured by a skilled person (see Section 2.3 "Qualification of Skilled Persons", page 11).

### Do not remove or edit Sunny WebBoxes while the Power Reducer Point is actively sending setpoints

If you edit the configuration of Sunny WebBoxes in your plant or remove Sunny WebBoxes from your plant while the Power Reducer Box is sending an instruction to the them, the signal from the Power Reducer Box may not be translated correctly.

- Do not remove any Sunny WebBoxes and do not change any Sunny WebBox IP addresses in the Sunny WebBox registration if an active power limitation (< 100%) or a reactive power setpoint is currently active.

### Editing a Sunny WebBox

1. Select "Sunny WebBox registration" in the context menu.
2. In the list of Sunny WebBoxes, click "Edit"  next to the desired Sunny WebBox.
  - The Sunny WebBox to be edited is displayed in the upper area.
3. Adjust the Sunny WebBox settings.
4. Select [Save].
  - The Sunny WebBox is displayed in the list of Sunny WebBoxes with the changed values.

### Removing a Sunny WebBox

1. Select "Sunny WebBox registration" in the context menu.
2. In the list of Sunny WebBoxes, click "Remove"  next to the Sunny WebBox to be removed.
  - The Sunny WebBox is deleted from the list.

## 8.3 Configuring Operating Modes

### Requirements for configuring operating modes

- Only trained electrically skilled persons may configure the operating modes.
- Only configure the operating modes in consultation with the responsible network operator.
- Do not configure operating modes if an active power limitation, reactive power setpoint, cos phi setpoint or a combined setpoint is currently being implemented.

The four digital inputs of the Power Reducer Box (K1, K2, K3, K4) can accept up to 16 different input statuses. In consultation with the responsible network operator, each input status can be assigned a different operating mode.

When the Power Reducer Box receives an instruction from the network operator, the inputs of the Power Reducer Box take on a defined status. If the Power Reducer Box evaluates this input status as valid, it switches to the operating mode that the input status was assigned with.

The Power Reducer Box evaluates an input status as valid under the following requirements:

- The input status is configured, i.e. the input status is assigned with an operating mode and the operating mode is configured.
- The input status is activated.

The following operating modes can be configured via the user interface:

#### Simple operating modes

- "Effective power control"
- "Reactive power setpoint"
- "Cos phi setpoint"

#### Combined operating modes

- "Active power limitation and reactive power setpoint"
- "Active power limitation and Cos phi setpoint"

#### Standard factory configuration:

Input	Operating mode "Effective Power Control"	Meaning
K1	0%	No active power
K2	30%	Maximum active power of 30%
K3	60%	Maximum active power of 60%
K4	100%	Full active power

**POWER REDUCER BOX**

Status Events  Logout

- Sunny WebBox registration
- Status configuration**
- Password settings
- Sunny Portal settings
- Update settings

### Status configuration

Status of the digital input ports

K4	K3	K2	K1	active	Operating mode	Active power in %			reactive power in %			cos phi			Excitation	
						L1	L2	L3	L1	L2	L3	L1	L2	L3		
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="checkbox"/>	Effective power control	0	0	0								overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="checkbox"/>	Effective power control	30	30	30								overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="checkbox"/>	Effective power control	60	60	60								overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="checkbox"/>	Effective power control	100	100	100								overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	Effective power control											overloaded

fallback		Time	active	Operating mode	Active power in %			reactive power in %			cos phi			Excitation
					L1	L2	L3	L1	L2	L3	L1	L2	L3	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	12 h	<input checked="" type="checkbox"/>	Effective power control	100	100	100							overloaded

Settings

Failure tolerance time:	<input type="text" value="5"/> s
Debounce time:	<input type="text" value="100"/> ms
Time interval in case of changed setting:	<input type="text" value="60"/> s
Time interval in case of constant setting:	<input type="text" value="1"/> x time interval in case of changed setting
maximum change in case of power increase:	<input type="text" value="10"/> %
maximum change in case of power decrease:	<input type="text" value="100"/> %
Reference parameter:	<input type="text" value="Pint"/> <a href="#">Compatibility list</a>

Figure 11: "Status configuration" page

### 8.3.1 Setting Active Power Limitation

#### Active power limitation to 0%

At an active power limitation of 0%, the feed-in power of some string inverters cannot be decreased to 0 watts. Depending on the inverter type used and the inverter parameters set, the inverters may continue to feed in a low residual power.

1. Log in as "Installer".
2. Select "Status configuration" in the context menu.
3. Search for the row with the status to be configured in the "Status of the digital input ports" column.
4. Put a tick in the "active" column next to the status to be configured.
  - The status is active. Upon saving, it will be evaluated by the Power Reducer Box.
5. In the "Operating mode" column, select the "Effective power control" value of the status to be configured.
6. In the "Active power in %" column of the status to be configured, enter the active power for the line conductors L1, L2 and L3 in percent.
 

Different line conductors are only interpreted by inverters with multiple line conductors. In the case of single-phase inverters, enter the same value for all line conductors.
7. Configure additional statuses in the same way.
8. Adopt the general settings of the system statuses (see Section 8.3.5 "Setting General System Statuses", page 44).
9. Select [Save].
  - The active power limitation is set.

### 8.3.2 Setting the Reactive Power Setpoint

1. Log in as "Installer".
2. Select "Status configuration" in the context menu.
3. Search for the row with the status to be configured in the "Status of the digital input ports" column.
4. Put a tick in the "active" column next to the status to be configured.
  - The status is active and will be evaluated by the Power Reducer Box upon saving.
5. In the "Operating mode" column, select the "Reactive setpoint value" of the status to be configured.
6. In the "Reactive power in %" column of the status to be configured, enter the reactive power for the line conductors L1, L2 and L3 in percent.
 

Different line conductors are only interpreted by inverters with multiple line conductors. In the case of single-phase inverters, enter the same value for all line conductors.
7. Configure additional statuses in the same way.

8. Adopt the general settings of the system statuses (see Section 8.3.5 "Setting General System Statuses", page 44).
9. Select [Save].
- The reactive power setpoint is set.

### 8.3.3 Setting the Cos Phi Setpoint

1. Log in as "Installer".
2. Select "Status configuration" in the context menu.
3. Search for the row with the status to be configured in the "Status of the digital input ports" column.
4. Put a tick in the "active" column next to the status to be configured.
  - The status is active and will be evaluated by the Power Reducer Box upon saving.
5. In the "Operating mode" column, select the "Cos phi setpoint" of the status to be configured.
6. In the "cos phi" column of the status to be configured, enter the cos phi values for the line conductors L1, L2 and L3.

The cos phi value can be between 0.10 and 1.00. Different line conductors are only interpreted by inverters with multiple line conductors (see inverter manual). In the case of single-phase inverters, enter the same value for all line conductors.

7. In the "Excitation" column, select whether the cos phi value is overexcited or underexcited.
8. Configure additional statuses in the same way.
9. Adopt the general settings of the system statuses (see Section 8.3.5 "Setting General System Statuses", page 44).
10. Select [Save].
- The cos phi setpoint is set.

### 8.3.4 Configuring Combined Operating Modes

#### Configuring combined operating modes

Note that for the combined operating modes, the respective settings must be defined in the same way as the simple operating modes (see Section 8.3.1 to 8.3.3). If you have any doubts, contact SMA Solar Technology AG.

You can configure the following combined operating modes:

- "Active power limitation and reactive power setpoint"
- "Active power limitation and Cos phi setpoint"

### 8.3.5 Setting General System Statuses

1. Log in as "Installer".
  2. Select "Status configuration" in the context menu.
  3. In the "Failure tolerance time" field, enter the desired failure tolerance time from when an invalid input signal is recognised as an error. In practice, an invalid input status may be present for a short time during a status change, e.g. if two relays activate simultaneously for 1 s. The failure tolerance time should be set to long enough that no error message is generated during this transition of statuses.
  4. In the "Debounce time" field, enter the desired debouncing delay. The value states how long a signal must be present at a minimum of one input port in order for it to be recognised as such and subsequently processed by the system. This setting prevents short impulses that are caused by mechanical contact bounces being falsely recognised as a signal during the status transition.
  5. In the "Time interval in case of changed setting" field, enter the time interval in seconds during which the control command should be sent to the registered Sunny WebBoxes once the setpoint of the ripple control receiver has changed. Once the setpoint has been reached, the Power Reducer Box switches to the status "Time interval in case of constant setting".  
*Example: if 60 seconds is entered, the Power Reducer Box would transmit a control command to the registered Sunny WebBoxes every 60 seconds with the changed setpoint value.*
  6. In the "Time interval in case of constant setting" field, select the factor by which the value of the "Time interval in case of changed setting" should be multiplied. The "Time interval in case of constant setting" specifies the cycle in which the control command shall be sent to the Sunny WebBoxes if the setpoint of the ripple control receiver is reached.
  7. In the "Maximum change in case of power increase" field, enter the maximum percentage change per minute after lifting an active power limitation (requirement for reconnecting plants to the 20 kV electricity grid: max. 10% of the connected active power per minute)\* .
  8. In the "Maximum change in case of power decrease" field, enter the maximum percentage change per minute after a request for an active power limitation.
  9. In the "Reference parameter" field, enter the reference parameter for the inverters. The reference parameter specifies to which value the active power limitation will refer. Ensure that your connected inverters support the set reference parameter (see "Compatibility list").
  10. Select [Save].
- The configurations are saved.

---

\* Technical directive "Generating plants connected to the medium-voltage network", BDEW (German Association of Energy and Water Industries), June 2008

## 8.4 Configuring and Activating "Fallback"

"Fallback" is an operating state into which the Power Reducer Box can enter if it evaluates an input status as invalid.

The Power Reducer Box evaluates an input status as invalid under the following requirements:

- The input status is not configured.
- The input status is not activated.
- The connection between the Power Reducer Box and the ripple control receiver is interrupted and in addition, the upper constellation of input statuses ( $K1 = 0$ ,  $K2 = 0$ ,  $K3 = 0$ ,  $K4 = 0$ ) on the "Status configuration" page is not configured and activated.

The "fallback" prevents the Power Reducer Box from continuing to transmit instructions to the Sunny WebBoxes in the event of an invalid input status that may no longer be up to date:

If the "fallback" is not activated and not configured, the Power Reducer Box retains the operating mode of the last valid input status in the event of an invalid input status (e.g. "Effective power control", "Reactive power setpoint" or "Cos phi setpoint"). If an invalid status is present during an active power limitation for example, the Power Reducer Box will continue to work in the "Effective power control" operating mode until a valid input status is again present. If the invalid input status remains unnoticed over a long period of time, this can lead to yield losses.

If the "fallback" is activated and configured, the Power Reducer Box retains the operating mode of the last valid input status in the event of an invalid input status for a limited period of time only. How long the Power Reducer Box retains the operating mode of the last valid input status depends on the time period that was set for the "fallback". As soon as the set time period expires, the Power Reducer Box switches to the operating mode that was assigned in the "fallback". In this way, yield losses can be avoided.

As soon as a valid input status is present, the "fallback" is reset and the Power Reducer Box again sets the latest requirements of the distribution grid operator.

### Time Measurement for "Fallback"

The time measurement begins as soon as an invalid input status is present.

Adjusting settings for the "fallback" during a running time measurement has the following effects on the "fallback":

Setting	Effect on the fallback
<ul style="list-style-type: none"> <li>• Changing the time interval for the "fallback"</li> </ul>	The time measurement begins at 0. The newly set time interval is valid.
<ul style="list-style-type: none"> <li>• Changing the operating mode (effective power control, reactive power setpoint, cos phi setpoint) for the "fallback"</li> </ul>	The time measurement continues without interruption. The newly set operating mode is valid.

If the Power Reducer Box is reset during the running time measurement or the Power Reducer Box is switched off (see Section 11.1), the time measurement resumes as soon as the Power Reducer Box is operational again.

## Configuring and Activating "Fallback"

### **Configure and activate "fallback" in consultation with the network operator**

- Only configure and activate the "fallback" in consultation with the responsible network operator.
1. Log in to the Power Reducer Box as "Installer".
  2. Select "Status configuration" in the context menu.
  3. In the "Time" field in the "fallback" area, enter the time interval after which the Power Reducer Box should switch to "fallback" in the event of an invalid input status. Enter a time interval of between 1 hour and 99 hours.
  4. Select the "Active" checkbox.

### **Upper constellation of the status configuration with "fallback" activated**

If the connection between the Power Reducer Box and the ripple control receiver is interrupted, the following input status is present:  $K1 = 0$ ,  $K2 = 0$ ,  $K3 = 0$ ,  $K4 = 0$

This corresponds to the upper constellation of the input statuses on the "Status configuration" page. If you have activated "fallback" you should not activate the upper constellation of the input statuses there. The Power Reducer Box will only evaluate an interrupted connection to the ripple control receiver as invalid and switch to "feedback" when the upper constellation of the input statuses is not activated.

5. In the "Operating mode" drop-down list select the desired operating mode for the "fallback".
6. Configure the desired operating mode (see chapter 8.3 "Configuring Operating Modes", page 40).
7. Select [Save].

## 9 Operation

### 9.1 Logging In or Out of the Power Reducer Box

#### Logging in to the Power Reducer Box

Factory settings		
User group:	User	Installer
Password:	0000	1111

- In the browser, enter the IP address of your Power Reducer Box. Tip: if you do not know the IP address of the Power Reducer Box, you can find it in the file "prb.cfg" (see Section 10.8).
  - The Power Reducer Box login page appears. If the login page does not open, check the electrical connection (page 27) and the network configuration (page 34).
- Select the desired language in the "Language" field.
- Select the user group in the "User group" field.
- Enter the password in the "Password" field.
- Select [Login].
  - The Power Reducer Box home page appears.

#### Safety

Once you have logged in for the first time, change your password to protect against unauthorised access (see Section 10.2).

#### Logging out of the Power Reducer Box

Logging directly out of the user interface of the Power Reducer Box will protect your plant against unauthorised access. If you only close the Internet browser, you will only be logged out of the Power Reducer Box automatically after 5 minutes.

- Select "Log out" in the main menu.

## 9.2 Accessing the Power Reducer Box via Sunny Portal

If the Power Reducer Box is integrated into a local area network with a router, you can also access the user interface of the Power Reducer Box via the Sunny Portal.



### Ensuring data security in Ethernet networks

When accessing via the Internet, there is the risk that unauthorised users may access and manipulate the data or devices in your plant.

- Take suitable protective measures (e.g. set up a firewall, close network ports that are not required, only enable remote access via the VPN tunnel). If in doubt, contact your network administrator.

### Requirements:

- The Power Reducer Box must be registered in Sunny Portal (see Section 10.1.1).
- Corresponding port forwarding must be set up in the router (see router manual).  
The Power Reducer Box must be factory-set to the HTTP port 80 and the forwarding port 80.
- In the Sunny Portal, select the Power Reducer Box on the "Configuration > Device overview" page.
  - The Power Reducer Box login page appears.

## 9.3 Filtering and Displaying Events

1. Select "Events" in the main menu.
  - The events of the current day are displayed.
2. If necessary, filter the events. For this purpose, a tick must be placed in the relevant field. Multiple selection is possible. The following filter settings are possible:
  - Status change
  - Information
  - Warning
  - Error
  - Error
3. Select time period.
4. Select [Refresh].
  - The events in the desired time period are displayed.

## 9.4 Downloading Events

You can download events as a text file in CSV format via the user interface. Only events that are currently displayed or have been filtered are downloaded. The CSV file uses UTF-8 character encoding.

1. Select "Events" in the main menu.
  2. Select [Download].
  3. Select the save location and confirm.
- The events are downloaded.

## 9.5 Saving Events to an SD Card

All events are automatically saved in the internal memory of the Power Reducer Box. You can also save the events to an SD card. The saving process will begin as soon as you insert the SD card into the SD card slot. The event of a certain day can only be saved to an SD card on the following day. If the SD card has reached its capacity, saving is stopped. Old data files are not overwritten on the SD card. If the "SD-CARD" LED on the Power Reducer Box is red, the SD card is full or write-protected.



### Compatibility of the SD cards

In order to ensure the SD card functions properly, use SD cards available from SMA Solar Technology AG. Compatibility with all SD cards available on the market cannot be guaranteed. SD cards with a capacity of more than 2 GB and SDHC cards are not supported.



### Formatting the SD card

Only use SD cards that have been formatted with the FAT16 file system.

All events are saved onto the SD card daily to the directory /Year/Month/PREFIX\_Year\_Month\_Day.csv. Example of a daily report from 1st July 2009 with the standard prefix: /2009/07/PRB\_09\_07\_01.csv All CSV files use UTF-8 character encoding.

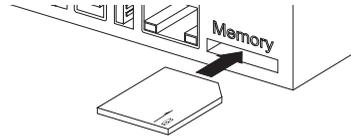
### NOTICE

#### Loss of data due to premature removal of the SD card

If the SD card is removed before the writing process has finished the Power Reducer Box restarts. As a result, data on the SD card can be lost.

- Do not remove the SD card if the "SD CARD" LED is flashing orange or green.

- Insert the SD card into the SD card slot on the Power Reducer Box.



- The events are saved in the internal memory and additionally to the SD card.

You can carry out further settings on the protocol file in the system settings of the Power Reducer Box (see Section 10.5 "Setting Protocol Files", page 54).

# 10 Settings

## 10.1 Sunny Portal

### 10.1.1 Registering the Power Reducer Box in Sunny Portal

#### Requirements:

- Internet access must be available.
  - All Sunny WebBoxes in your plant must be registered in the Power Reducer Box (see Section 8.2).
  - At least one Sunny WebBox in your plant must be registered in Sunny Portal (see the Sunny WebBox manual).
1. Log in to the Power Reducer Box as "Installer".
  2. Select "Sunny Portal settings" in the context menu.
  3. In the "Settings" area, select "Yes" in the "Use Sunny Portal" field.
  4. If you want to encrypt communication between the Power Reducer Box and the Sunny Portal using SSL, select "Yes" in the "Use SSL" field. Tip: If necessary, you can change the factory-set SSL port 443. To do this, select [Network and system settings] and enter the desired SSL port under "Network settings".
  5. Using the "Communication monitoring" drop-down list, set how often the Power Reducer Box should report to the Sunny Portal. If the Power Reducer Box does not report to the Sunny Portal within the set time period, the Sunny Portal can inform you via e-mail.



#### **Frequency of communication monitoring when using a GSM modem**

If your Internet connection is via a GSM modem, set a low frequency for the communication monitoring. Depending on your GSM tariff, you will therefore avoid increased costs.

6. If there is an active proxy server in your network, adopt the settings for the proxy server:
  - Select [Network and system settings] and "Network settings" in the main menu.
  - Select "Yes" in the "Use proxy server" field.
  - Enter the address of the proxy server into the "Proxy server address" field.
  - In the "Port" field, enter the network port at which the proxy server can be contacted.
  - If you have to authenticate for your proxy server, select "Yes" in the "Use authentication" field and enter the username and password for the proxy server in the "User ID" and "Password" fields.
  - Select [Save].

7. In the "Registered plants request" area, enter the login details with which your plant is registered in Sunny Portal.
  - In the "Operator e-mail" field, enter the e-mail address.
  - In the "Password" field, enter the password with which you log in to Sunny Portal.
  - Select [Request].
  - In the "Plant selection" area, a list of the plants registered in Sunny Portal is displayed in the "Plant name" drop-down list.
8. Select the desired plant from the "Plant name" drop-down list.
9. Select [Select].
- In the "Settings" area the name of the plant appears in the "Plant name" field and the plant identifier in the "Plant identifier" field. The Power Reducer Box is registered in Sunny Portal.

### 10.1.2 Removing a Power Reducer Box Registered in Sunny Portal from a Plant

In the following cases, a Power Reducer Box registered in Sunny Portal must be removed from a plant:

- You selected the wrong plant during registration of the Power Reducer Box (see Section 10.1.1).
- You have reset the Power Reducer Box (see Section 10.7).
- If you no longer use the Power Reducer Box.

#### Procedure:

- Remove the Power Reducer Box in Sunny Portal (see Sunny Portal user manual, Section "Deleting a Device").
- You can re-register the Power Reducer Box in Sunny Portal (see Section 10.1.1).

### 10.1.3 Deactivating Data Transmission to the Sunny Portal

1. Log in to the Power Reducer Box as "Installer".
2. Select "Sunny Portal settings" in the context menu.
3. In the "Sunny Portal settings" area deselect "Yes" in the "Use Sunny Portal" field.
- The Power Reducer Box does not transmit data to the Sunny Portal.

## 10.2 Changing your Password

### Password security

In order to increase security, note the following points when selecting a password:

- Minimum eight characters
  - Mix upper-case and lower-case letters
  - Use numbers and special characters
1. Select "Password settings" in the context menu.
  2. In the "Change Passwords" area, adjust the corresponding settings:
    - Enter the old password in the "Old password" field.
    - Enter the new password in the "New password" field.
    - Re-enter the new password in the "Repeat password" field.
  3. Select [Save].
- The settings will be active at the next login.

## 10.3 Resetting your Password

### Resetting passwords of other user groups

The password of the "User" user group can also be reset in the "Installer" user group.

1. Select "Password settings" in the context menu.
  2. In the "Reset password" area, select the user group that is to be reset.
  3. Select [Reset].
- The password is reset to the factory-set password and will be active at the next login.

## 10.4 Setting the Date and Time

### Automatic time synchronisation

If an automatic time synchronisation with Sunny Portal should take place (logging in to Sunny Portal is not necessary for this), place a checkmark next to "Time synchronisation". Manually entering the date and time is then no longer necessary. Note that the Power Reducer Box must have an Internet connection.

1. Select [Network and system settings] in the main menu.
  2. Select the current date in the Day-Month-Year format in the "New date: Day, Month, Year" field.
  3. In the "New time (hh:mm) 24h time format" field, enter the current time in the hour: minutes format.
  4. In the "Timezone" field, select the time zone in which the PV plant is located.
  5. Select [Save].
- The date and time are set.

## 10.5 Setting Protocol Files

1. Select [Network and system settings] in the main menu.
  2. In the "Prefix for protocol files" field, select the prefix with which the file name of the protocol file should begin.
  3. In the "Language in protocol files" field, select the language to be used for writing events to the SD card.
  4. Select [Save].
- Events are written to the SD card in the selected language.

## 10.6 Firmware Update for the Power Reducer Box

### 10.6.1 Configuring an Automatic Firmware Update

You can set the Power Reducer Box to automatically update its firmware if a new update is available in the SMA Update-Portal.

#### Requirements:

- The Power Reducer Box must be integrated into the local network (see Section 8.1) and must be connected to the Internet via a router. In addition, there must be a permanent Internet connection set up in the router (see the router manual).
- 1. Select "Update settings > Automatic update" in the context menu.
- 2. Select "Yes" in the "Activate update" field.
- 3. Configure the time settings for the automatic update:
  - In the "Install update at (hh:mm): 24-hour format" field, enter the time at which the update should be installed in the Power Reducer Box.
  - In the "Check for update at (hh:mm): 24-hour format" field, enter the time at which the Power Reducer Box should search for available updates in the SMA Update-Portal.
  - In the "Download update at (hh:mm): 24-hour format" field, enter the time at which the Power Reducer Box should download the update.
- 4. Select [Save].

### 10.6.2 Performing a Manual Firmware Update

1. Select "Update settings > Manual update" in the context menu.
2. Select [Execute] in the "Check for new updates" field.
3. Select [Execute] in the "Download update" field.
  - The firmware update is downloaded and the progress of the download is displayed in the status bar. If the firmware update does not download, the SMA Update-Portal may be temporarily unavailable or there may be a problem in the local network.
    - Determine the cause of the error by troubleshooting (see Section 12.3 "General Troubleshooting", page 63).
4. Select [Execute] in the "Install update" field.
  - The Power Reducer Box installs the firmware update. The update procedure takes approximately 15 minutes. A red LED light chaser indicates that the update procedure is running. During the update, the Power Reducer Box restarts. During the restart, the Power Reducer Box does not implement settings. The configured settings remain the same. After the update has successfully completed, the Power Reducer Box is available again via the user interface and the "POWER" and "SYSTEM" LEDs are red.

### 10.6.3 Updating the Firmware via an SD Card

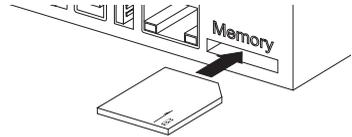
#### **i** Do not interrupt the update procedure!

The firmware update fails if you switch off the Power Reducer Box during the update procedure or remove the SD card too early.

- Do not switch off the Power Reducer Box and do not remove the SD card whilst the LEDs of the Power Reducer show a red light chaser.

#### **i** Formatting the SD card

- Only use SD cards that have been formatted with the FAT16 file system.
1. Select the required update file in the downloads area at [www.SMA-Solar.com](http://www.SMA-Solar.com) and download it to your computer.
  2. Connect the SD card to the computer.
  3. Save the update file to the SD card and remove the SD card from the computer.
  4. Insert the SD card into the SD card slot on the Power Reducer Box.



- The update is performed automatically. The update procedure takes approximately 15 minutes. A red LED light chaser indicates that the update procedure is running. During the update, the Power Reducer Box restarts. During the restart, the Power Reducer Box does not implement settings. The configured settings remain the same. After the update has successfully completed, the Power Reducer Box is available again via the user interface and the "POWER", "SYSTEM" and "SD CARD" LEDs are green.
5. Remove the SD card from the Power Reducer Box.

## 10.7 Resetting the Power Reducer Box

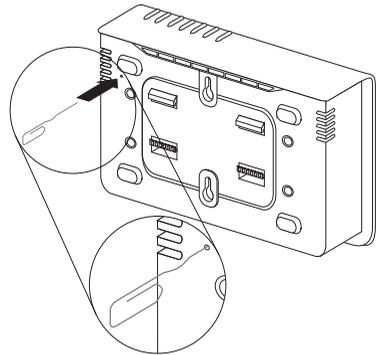
The reset button is situated in a small hole on the rear side of the Power Reducer Box. Depending on how long you press the reset button, the Power Reducer Box performs the actions listed in the following table:

Duration	Action
Up to 1 second	Reset network settings
1 ... 5 seconds	Reset network settings and passwords
5 ... 15 seconds	Reset all Power Reducer Box settings to the default settings (= factory settings on delivery).

If you would like to restart the Power Reducer Box without resetting passwords and settings, you must switch off the Power Reducer Box (see Section 11.1) and then reconnect the plug-in power supply of the Power Reducer Box to the socket-outlet.

### Requirements:

- You must be a trained electrically skilled person.
  - The Power Reducer Box must be supplied with voltage.
- Using a sharp object, push the rest button in the hole.



- The Power Reducer Box is reset.

## 10.8 Information on the "prb.cfg" File

The "prb.cfg" file is a configuration file that is written onto the SD card after the SD card has been inserted into the SD card slot on the Power Reducer Box. The file contains the network settings for the Power Reducer Box as well as the device names and IP addresses of the Sunny WebBoxes registered in the Power Reducer Box.

# 11 Decommissioning

## 11.1 Switching the Power Reducer Box Off

### NOTICE

#### Data on the SD card may be lost

If you switch the Power Reducer Box off whilst data is being saved to the SD card, data from the SD card may be lost.

- Do not switch the Power Reducer Box off if the "SD CARD" LED is flashing orange or green (see Section 4.3).

- Connect the plug-in power supply to the socket-outlet.
- The Power Reducer Box is switched off.

## 11.2 Disassembling the Power Reducer Box

1. Switch off the Power Reducer Box (see Section 11.1).
2. Remove the DC plug of the plug-in power supply from the Power Reducer Box.
3. Remove the SD card from the SD card slot on the Power Reducer Box.
4. Remove cabling to the ripple control receiver.
5. Remove the Ethernet cable from the Power Reducer Box.
6. Disassemble the enclosure:

#### Top-Hat Rail Mounting

Remove the enclosure of the Power Reducer Box from the top-hat rail. To do so, lightly press the Power Reducer Box upwards, tilting the top edge forwards.

#### Wall Mounting

Remove the enclosure of the Power Reducer Box from the wall. To do so, press the Power Reducer Box upwards and pull it forwards.

7. If you no longer want to use the Power Reducer Box and it is registered in Sunny Portal, remove the Power Reducer Box in Sunny Portal (see Section 10.1.2).
- The Power Reducer Box is disassembled.

## 11.3 Packing the Power Reducer Box for Transportation

When returning the device to us, be sure to use packaging that adequately protects the device from damage during transport (if possible, the original packing).

## 11.4 Disposing of the Power Reducer Box

Dispose of the Power Reducer Box at the end of its service life in accordance with the disposal regulations for electronic waste that apply at the installation site at that time.

## 12 Troubleshooting

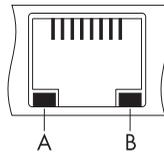
### 12.1 Status Displays of the LEDs

LED	Status	Meaning	Measure
POWER COMMAND	Green	The input status is valid.	None
	Red	The input status is invalid.	<b>Trained electrically skilled persons only:</b> <ul style="list-style-type: none"> <li>• Check connection to the ripple control receiver.</li> <li>• Check the ripple control receiver.</li> <li>• Check the status configuration for completeness and validity (see Section 8.3).</li> </ul>
POWER STATUS	Green	Setpoint = 100%	None
	Red	Power limitation active (< 100%)	None
WEBBOXCOM	Green	All registered Sunny WebBoxes are available.	None
	Flashing orange	Not all registered Sunny WebBoxes are available.	<b>Trained electrically skilled persons only:</b> <ul style="list-style-type: none"> <li>• Determine which Sunny WebBox is faulty via the status display. Check the Sunny WebBox and where necessary its cabling.</li> </ul>
	Flashing red	No Sunny WebBox is available.	<b>Trained electrically skilled persons only:</b> <ul style="list-style-type: none"> <li>• Check cabling and Ethernet devices (e.g. router).</li> </ul>

LED	Status	Meaning	Measure
NETCOM	Off	No network connectivity. Status ok.	None
	Flashing green	Network activity	None
	Flashing orange	Network is partially impaired. One or more Sunny WebBoxes or the Sunny Portal is/are not available.	Determine the cause of the error using the events logbook and fix it. If there are connection problems with the Sunny WebBox, see the Sunny WebBox user manual.
	Flashing red	Network is impaired. The Sunny WebBoxes and the Sunny Portal are not available.	Ensure that the Power Reducer Box is correctly connected to the local network (see Section 8.1.7). If the Power Reducer Box is correctly connected to the local network, determine the cause of the error using the events logbook (see Section 9.3) and fix it. If the problem persists, contact the SMA Service Line (see Section 15 "Contact", page 76).
SD CARD	Green	SD card is inserted and writable, > 10% free	None
	Flashing green	Writing data, > 10% free	None
	Orange	SD card is inserted and writable, ≤ 10% free	Replace SD card in the near future.
	Flashing orange	Writing data, ≤ 10% free	Replace SD card in the near future.
	Red	The SD card is full or write-protected.	Replace SD card or remove the write protection.
	Off	No SD card is inserted.	None

LED	Status	Meaning	Measure
SYSTEM	Green	The Power Reducer Box is ready for operation.	None
	Orange	The Power Reducer Box is booting.	None
	Flashing red	System error	Remove the plug-in power supply from the socket-outlet and after approximately 1 minute plug it back in to the socket-outlet.  <b>Trained electrically skilled persons only:</b> Reset the Power Reducer Box (see Section 10.7)
POWER	Green	The Power Reducer Box is supplied with voltage.	None
	Off	The Power Reducer Box is not supplied with voltage.	Check power supply.

## 12.2 Explanation of the LEDs at the Ethernet Terminal



Item	LED	Status	Function
A	Link	Off	No connection established
		On	Connection established
B	Activity	Off	No activity
		Flashing	Data is being transmitted or received

## 12.3 General Troubleshooting

Problem	Cause and corrective measures
The Power Reducer Box is not available via the user interface.	<p>The network connection of the Power Reducer Box is interrupted.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Power Reducer Box is correctly connected to the network (see Section 8.1.7)</li> </ul>
	<p>The network settings of the computer do not correspond to the Power Reducer Box network settings.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Set the computer to the network settings of the Power Reducer Box (see Section 8.1.3).</li> </ul>
	<p>The network settings of the router do not correspond to the Power Reducer Box network settings.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Set the router to the Power Reducer Box network settings. If necessary, refer to your router manual.</li> </ul>
	<p>The proxy exception rule is not set for the Power Reducer Box in Internet Explorer.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Set the proxy exception rule (see Section 8.1.4).</li> </ul>
The Power Reducer Box does not transmit data to the Sunny Portal.	<p>The Power Reducer Box is not registered in Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Register the Power Reducer Box in Sunny Portal (see Section 10.1.1).</li> </ul>
	<p>Use of the Sunny Portal is deactivated on the Power Reducer Box user interface.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• On the "Sunny Portal settings" page, select "Yes" in the "Use Sunny Portal" field.</li> </ul>

Problem	Cause and corrective measures
The Power Reducer Box cannot download the firmware update.	<p>The SMA Update-Portal may be temporarily unavailable.</p> <ul style="list-style-type: none"> <li>• Determine the cause of the error using the events logbook.</li> <li>• If the SMA Update-Portal is temporarily unavailable, try the firmware update again at a later time.</li> </ul> <hr/> <p>There is a fault in the local network:</p> <ul style="list-style-type: none"> <li>• Ensure that the Power Reducer Box is correctly connected to the local network (see Section 8.1.7).</li> <li>• Check whether the network components, patch cables or plug connectors are defective or damaged.</li> <li>• Replace defective or damaged network components, patch cables or plug connectors.</li> <li>• Check whether the network settings of the individual network components are correct. Adapt the network settings if required.</li> <li>• Restart the Power Reducer Box. To do this, wait until the "SD-CARD" LED is no longer flashing and switch off the Power Reducer Box (see Section 11.1). Then reconnect the plug-in power supply plug to the socket-outlet.</li> <li>• If the problem persists, contact the network administrator.</li> </ul>
LAN connection cannot be displayed in Windows.	<p>No network card driver (Ethernet card) is installed or the network card is defective.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Check the installation of the network adaptor in the device manager and if necessary re-install the driver.</li> <li>• Replace the defective network card with a new one.</li> </ul>

## 12.4 Error Messages in Connection with Sunny Portal

### 12.4.1 Error Messages in the Events Logbook

The following error messages will be displayed on the user interface of the Power Reducer Box and saved. Certain error messages will be displayed in connection with an error type and an error code.

Message	Type	Code	Cause and corrective measures
"Communication with the Sunny Portal is not possible. Error:"  <b>or</b> "Upload failed. Error:"	"Firmware error"	(255)	The Power Reducer Box does not have enough memory.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
		(1313)	Error during authentication.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
		(1484)	Invalid operating parameter.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
	"Network error"	(1) ... (27) (31) ... (46)	Internet error during sending and receiving.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
		(28), (30)	The Power Reducer Box is not correctly connected to the local network.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Ensure that the Power Reducer Box is correctly connected to the network (see Section 8.1.7)</li> </ul>

Message	Type	Code	Cause and corrective measures
"Communication with the Sunny Portal is not possible. Error:"  <b>or</b> "Upload failed. Error:"	"Network error"	(28), (30)	The network settings of the Power Reducer Box do not correspond to the network settings of the proxy server and/or the router.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Set the Power Reducer Box to the network settings of the proxy server and/or the router (see Section 8.1.5 and/or the router manual).</li> </ul>
		(305)	The settings for the proxy server are not correct.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Check the settings for the proxy server on the "Sunny Portal settings" page.</li> </ul>
		(400)	Incorrect request of the Power Reducer Box.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
		(401)	The data requested from the Power Reducer Box is access-protected.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
		(403)	Access denied.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
		(404)	The Sunny Portal website can not be found.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Check network settings.</li> </ul>
			The Sunny Portal server is not available.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>If the Sunny Portal server is not available for more that 8 hours, contact the SMA Service Line.</li> </ul>

Message	Type	Code	Cause and corrective measures
"Communication with the Sunny Portal is not possible. Error:" <b>or</b> "Upload failed. Error:"	"Network error"	(404)	The Power Reducer Box is not correctly connected to the local network.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Ensure that the Power Reducer Box is correctly connected to the network (see Section 8.1.7)</li> </ul>
		(405)	Transfer method of the Power Reducer Box is not allowed on the Sunny Portal server.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
		(407)	Authentication of the proxy server is necessary.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Check the network settings of the proxy server and activate authentication on the "Sunny Portal settings" page (see Section 10.1.1).</li> </ul>
		(408)	Timeout during request. The Sunny Portal may be overloaded.  <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> </ul>

Message	Type	Code	Cause and corrective measures
"Communication with the Sunny Portal is not possible. Error:" <b>or</b> "Upload failed. Error:"	"Network error"	(500)	Error in the Sunny Portal server. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Repeat the process at a later time.</li> <li>If the error continues to persist, contact the SMA Service Line.</li> </ul>
		(502)	The Sunny Portal server could not call up another server required for the request. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Check network settings.</li> </ul>
		(503)	Webservice is temporarily unavailable. The Sunny Portal may be overloaded or is currently down for maintenance. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Repeat the process at a later time.</li> </ul>
		(504)	Gateway timeout. The Sunny Portal may be overloaded or is currently down for maintenance. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Repeat the process at a later time.</li> </ul>
	"Sunny Portal is busy"	(1312)	The Sunny Portal may be overloaded or is currently down for maintenance. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Wait until the Power Reducer Box automatically repeats the process at a later point in time.</li> </ul>
"Sunny Portal is currently down for maintenance."	–	–	The Sunny Portal is currently undergoing maintenance work. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Wait until the Power Reducer Box automatically repeats the process at a later point in time.</li> </ul>

## 12.4.2 Errors During Registration in Sunny Portal

Error messages that occur during registration are displayed on the user interface of the Power Reducer Box on the "Sunny Portal settings" page.

Certain error messages will be displayed in connection with an error code.

Message	Code	Cause and corrective measures
"Sunny Portal not available."	–	The Sunny Portal may be down for maintenance. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Repeat the process at a later time.</li> </ul>
"Device is already registered in another plant."	–	The Power Reducer Box is already registered for a plant in Sunny Portal. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>If desired, remove the Power Reducer Box from the plant in Sunny Portal (see Section 10.1.2) and reregister it (see Section 10.1.1).</li> </ul>
"The device cannot be registered. Error code: " <b>or</b> "Error. Please contact the service department."	(1) ... (46)	Internet error during sending and receiving. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
	(305)	The settings for the proxy server are not correct. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Check the settings for the proxy server on the "Sunny Portal settings" page.</li> </ul>
	(400)	Incorrect request of the Power Reducer Box. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
	(401)	The data requested from the Power Reducer Box is access-protected. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>
	(403)	Access denied. <b>Corrective measures:</b> <ul style="list-style-type: none"> <li>Contact the SMA Service Line.</li> </ul>

<b>Message</b>	<b>Code</b>	<b>Cause and corrective measures</b>
<p>"The device cannot be registered. Error code:"</p> <p><b>or</b></p> <p>"Error. Please contact the service department."</p>	(404)	<p>The Sunny Portal website can not be found.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Check network settings.</li> </ul>
		<p>The Sunny Portal server is not available.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• If the Sunny Portal server is not available for more that 8 hours, contact the SMA Service Line.</li> </ul>
	(405)	<p>Transfer method of the Power Reducer Box is not allowed on the Sunny Portal server.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
	(407)	<p>Authentication of the proxy server is necessary.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Check the network settings of the proxy server and activate authentication on the "Sunny Portal settings" page (see Section 10.1.1 "Registering the Power Reducer Box in Sunny Portal", page 51).</li> </ul>
	(408)	<p>Timeout during request. The Sunny Portal may be overloaded.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> </ul>
	(500)	<p>Error in the Sunny Portal server.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> <li>• If the error continues to persist, contact the SMA Service Line.</li> </ul>
	(502)	<p>The Sunny Portal server could not call up another server required for the request.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Check network settings.</li> </ul>

Message	Code	Cause and corrective measures
<p>"The device cannot be registered. Error code:"</p> <p><b>or</b></p> <p>"Error. Please contact the service department."</p>	(503)	<p>The Webservice of the Sunny Portal server is temporarily unavailable. The Sunny Portal may be overloaded or is currently down for maintenance.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> </ul>
	(504)	<p>Gateway timeout. The Sunny Portal may be overloaded or is currently down for maintenance.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> </ul>
	(1484)	<p>Invalid operating parameter.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
	(1485)	<p>Unknown firmware version.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
	(1312)	<p>Error in Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Repeat the process at a later time.</li> <li>• If the error continues to persist, contact the SMA Service Line.</li> </ul>
	(1313)	<p>Error during authentication.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Contact the SMA Service Line.</li> </ul>
"No plants available in Sunny Portal. Please check operator e-mail and/or password!"	–	<p>There are still no plants registered for the given user in Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Register at least one Sunny WebBox in Sunny Portal. Register the Power Reducer Box with the user name and password given in Sunny Portal (see 10.1.1).</li> </ul>
"No plants available in Sunny Portal."	–	<p>There are still no plants registered for the given user in Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Register at least one Sunny WebBox in Sunny Portal.</li> </ul>

## 13 Technical Data

### 13.1 Power Reducer Box

#### Mechanical Data

Width x height x depth	255 mm x 130 mm x 57 mm
Weight	750 g
Degree of protection	IP20

#### Ambient Conditions during Operation

Ambient temperature	- 20°C ... +60°C
Relative humidity*	5% ... 95%
Maximum operating altitude above Mean Sea Level	2,000 m
Degree of protection**	IP20

\* non-condensing

\*\* according to DIN EN 60529

#### Ambient Conditions for Storage/Transport

Ambient temperature	- 40°C ... +70°C
Relative humidity*	5% ... 95%
Maximum operating altitude above Mean Sea Level	3,000 m

\* non-condensing

#### Communication

Sunny WebBox/Sunny WebBox with Bluetooth® Wireless Technology	Ethernet
Computer	Ethernet
Maximum range	100 m
Maximum number of Sunny WebBoxes	50

#### Mounting

Mounting location	Indoors
Type of mounting	Top-hat rail mounting, wall mounting

## Memory

Internal memory	Ring buffer, 16 MB
Memory expansion with SD memory cards*	max. 2 GB

\* optional

## Voltage Supply

Maximum power consumption	4 W
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## Connections

Ripple control receiver	4 digital inputs
Ethernet	RJ45*

\* Data rate 10 Mbit or 100 Mbit per second

## Connection Cable for Ripple Control Receiver

Prefabricated cable length	2.5 m
Maximum permissible cable length	30 m
Cable type	LiYCY
Power Reducer Box terminal	7-pole plug
Ripple control receiver terminal	5 x 0.5 mm <sup>2</sup>

## AUXCOM for Digital Inputs

Maximum closing resistance	1 k $\Omega$
Minimum opening resistance	1 M $\Omega$
Maximum input current per channel	20 mA
Output voltage	5 V*

\* Nominal voltage

## Languages

User interface languages	German, English, French, Spanish, Czech
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## 13.2 Plug-in Power Supply (CINCON, TRG30R 120)

### Mechanical Data

Width x height x depth	107.8 mm x 57.5 mm x 33.5 mm
Weight	300 g

### Voltage Supply

Voltage	100 V ... 240 V AC, 50/60 Hz
Nominal current	0.8 A

## 14 Accessories

Description	Brief description	SMA order number
SD card	Memory card with a memory capacity of 2 GB	SD-CARD2GB

## 15 Contact

If you have technical problems concerning our products, contact the SMA Service Line. We require the following information in order to provide you with the necessary assistance:

- Information on the Ethernet network used
- Information on the PV plant
- The "prb.cfg" configuration file and the log file from the SD card
- Firmware versions of the Power Reducer Box and the connected Sunny WebBoxes

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